

Cleaning and care instructions

Flooring Collection 25+

Clean-off zone

To ensure that you enjoy EGGER flooring for a long time, place a sufficiently dimensioned doormat / clean-off zone in the entrance area. This helps to reduce dirt being carried inside and thus also minimises the mechanical stress on the floor covering. The clean-off zone must be cleaned regularly and replaced if necessary. In commercial applications where the flooring area leads directly outside, a large enough clean-off zone must be built into the floor structure.

End of construction cleaning

The newly installed floor covering must be finally / thoroughly cleaned to remove any residues / dirt caused by installation and construction.

Maintenance cleaning

Maintenance cleaning is the regular removal of dust and dirt from the surface. Cleaning should be done by sweeping and vacuuming using a vacuum cleaner with a suitable brush attachment and damp mopping with a non-film-forming floor cleaner. In any case, please observe the manufacturer's dosage recommendation.

We recommend our system-related cleaner EGGER Clean-it.

Thorough cleaning

Thorough cleaning of the floor covering becomes necessary in the case of heavy dirt adhesion or stubborn residues on the surface of the floor covering if it cannot be removed in the course of or following the methods set out under maintenance cleaning.

Wood-based floors

Wood-based EGGER floor elements are joined together via click connection without glue. The penetration of moisture into the joint area of the floor elements cannot be completely ruled out. For this reason, cleaning measures that create an increased amount of moisture, puddles or standing water should be avoided.

Clean like a professional using the "2-step wiping method":

- In the first step, a cleaning textile (mop, mop cover, cloth, etc.) is used to apply enough cleaning liquid to the floor covering to soften or remove adherent, water-bound dirt.
- In the second step, the excess cleaning fluid is promptly (≤ 5 minutes) absorbed with a cleaning textile.

Type of soiling

Different types of soiling require different types of cleaning. Depending on the type of soiling and the type of cleaner, the use of cold / warm water as specified by the manufacturer of the cleaner must also be taken into account for a successful and satisfactory cleaning result. Most commercially available floor and all-purpose cleaners as well as organic cleaners, vinegar and lemon are optimised for cold water and only develop their full effectiveness in cold water, as a large part of the cleaning and disinfecting agents evaporate very quickly in combination with warm water. Warm water should be used to remove greasy soiling; bacteria and germs are also better removed with warm water.

Type of soiling	General cleaning	Advice
Dust, dirt, grease, oil, dust / grease mixture, coffee, tea, fruit juices, finger and footprints, rubber, blood, urine	Remove the dirt with a clean rag / cloth and hot water. Then neutralise with clean water to avoid streaks. Then wipe the surface dry with an absorbent microfibre cloth.	Using a system-related floor cleaner
Water-soluble paints, stains, emulsion paints and adhesive dispersions (PVAC)	Remove light / fresh, spot soiling with soft, damp paper wipes. Then wipe the surface dry. Remove soiling with a longer contact time with a clean cloth and hot water. Then neutralise with clean water to avoid streaks. Then wipe the surface dry with an absorbent microfibre cloth.	Use a system-related floor cleaner and, if necessary, finish with an organic solvent, e.g. acetone, methylated spirit, cleaning benzine or nail varnish remover
Solvent-based varnishes, paints and adhesives (varnish residues, splashes, spray paint, stamping ink)	Remove the contamination immediately with an organic solvent. Then neutralise with clean water to avoid streaks. Then wipe the surface dry with an absorbent microfibre cloth.	Organic solvents, e.g. acetone, white spirit, benzine or nail polish remover, Spot dye residues can be removed mechanically with a plastic spatula after drying.
Silicones, sealing compounds	Rub the soiling dry and use silicone remover if necessary. Then neutralise with clean water to avoid streaks. Then wipe the surface dry with an absorbent microfibre cloth.	

Use

In daily use, the following instructions must be observed. These apply equally to all EGGER floors.

- EGGER floors must be cleaned regularly during their service life. Always start with the mildest method and short exposure times.
- In principle, soiling or spilled substances such as tea, coffee, wine, etc., should be removed directly, as a longer contact time increases the cleaning effort.
- Lift furniture when moving it – do not push it unless you place a cloth or blanket under the furniture feet.
- Adequately dimensioned felt glides must be fitted under all furniture feet, including chair and table legs. These must be cleaned regularly, checked for functionality and replaced if necessary.
- Use soft furniture rollers (type W) in the case of office chairs and all other equipment pieces on rollers. The castors must be cleaned regularly, checked for functionality and replaced if necessary. We recommend using a suitable floor protection mat under office chairs with castors.
- Use a suitable brush attachment when vacuuming. Rotating tapping brushes are to be deactivated / removed.
- The surfaces of EGGER floors are not to be used as cutting surfaces.
- Only wipe the floor with a damp cloth.
- Remove spilled liquids, standing moisture and liquid immediately and do not leave on the floor longer than necessary. Do not douse the floor with water or other liquids.
- Do not use any grinding, scouring and polishing machines, scrubbing brushes, high-pressure cleaners or similar products on the flooring.
- Never use abrasive or scouring agents, nor steel wool.
- Waxing and polishing the floor is not permitted.
- Full-surface sealing of the surface on EGGER Flooring is not necessary and must not be done.
- EGGER floors are suitable for cleaning with a vacuum mopping robot. The mopping process may only be slightly damp.
- Cleaning EGGER floors using a steam cleaner is generally not permitted. Only designated EGGER Flooring Nature Sense Aqua+ and AquaDura+ are suitable and approved for cleaning with commercially available steam cleaners. It is imperative that the steam cleaner is kept in constant motion. Furthermore, the steam cleaner must only be filled with clear water. Do not add cleaning products or other additives.

Special protective measures

- When installing and using EGGER Flooring Nature Sense Aqua+ and AquaDura+ in hairdressing salons, cosmetic studios or comparable areas of application, please note that the surface areas under and around the hairdressing chairs or comparable areas must be covered / installed with a suitable and sufficiently dimensioned protective mat, as hair dyes and other colouring substances can lead to irreversible discolouration and changes to the floor surface depending on their concentration, ingredients and exposure time.
- In the case of EGGER Flooring AquaDura and AquaDura+ it is additionally recommended (i.e. directly after installation) to apply / work in “Dr. Schutz PU-Anticolor”. We will be happy to send you the corresponding instructions from Dr. Schutz GmbH.
- Nevertheless, if hair dye, bleaching agents or other colouring substances should come into contact with the flooring surface, they must be removed immediately and the affected area neutralised with a damp cloth.
- If you are unsure when using chemicals, hair dyes or bleaching agents, as well as other colouring substances, a sensitivity test should be performed on a sample board that is not installed. Please also read the instructions for use on the package leaflet of the respective product.




Indoor climatic conditions

The following climatic conditions should be present before and during installation as well as during use:

- an air temperature of min. 18°C
- a floor surface temperature of min. 15°C
- A relative air humidity of between 40% and 70%.

Repair and replacement

- Small, punctual surface damages can be repaired with the system-related EGGER repair paste Decor “Mix & Fill” or commercially available hard wax sets.
- More severely damaged flooring boards can simply be replaced by a specialist. We would be happy to send you the corresponding instructions for replacing flooring boards.

EGGER Flooring with CLIC it! Installation system floor element change	EGGER Hybrid Flooring repair (YouTube)	EGGER Laminate Flooring repair (YouTube)
		

Miscellaneous

Failure to comply with the cleaning and maintenance instructions listed here invalidates all guarantee and warranty claims.

Provisional note:

This technical data sheet has been carefully drawn up to the best of our knowledge. It is intended for information only and does not constitute a guarantee in terms of product properties or its suitability for specific applications. It is based on practical experience, our own tests and corresponds to our most up-to-date knowledge. We accept no liability for any mistakes, errors in standards, or printing errors. In addition, technical changes may result from the further development of EGGER floor coverings as well as changes to standards and public law documents. The contents of this technical data sheet should therefore not be considered as instructions for use or as legally binding.

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